POSTGRADUATE INSTITUTE OF MEDICINE
UNIVERSITY OF COLOMBO

MSc (BIOMEDICAL INFORMATICS) SEMESTER III (SPECIAL) EXAMINATION – SEPTEMBER 2023

Date:- 5th September 2023   **Time:-** 1.00 p.m. - 1.30 p.m.

SEQ PAPER

Module 11 - Management

1. The Ministry of Health is now in the process of digitalizing the hospitals and issuing a Patient Identification Number (PIN). This process needs the support of different stakeholders and their motivation.

   1.1. Describe how you would apply principles of management to motivate various categories of staff to carry out the above task.   (60 marks)

   1.2. Explain how you would handle the possible conflicts which may arise during this process.   (40 marks)